**In December 2021 we had a total of 33 responses; 29 said that they were ‘EXTREMELY LIKELY’, and 3 said that they were ‘Very Likely’ to recommend our GP Practice to friends and family if they needed similar care or treatment. You told us:**

|  |
| --- |
| * 100% of the Staff carry out their duties above and beyond their normal workload - amazing, thank you.
 |
| * Consultation was faultless and provided all the help and guidance needed.
 |
| * Happy with the timing speed and info given. Only concern was being ignored at reception for 3 mins instead of being acknowledged
 |
| * I was 16 minutes late (due to work) then I had to wait nearly an hour, why not as last year in out easy through a side door, also asked if I still smoke! I have never smoked.
 |
| * Made to feel at ease. Discussed some worrying issues and came up with a plan of action
 |
| * My doctor was through and attentive. Unlike some reception staff.
 |
| * Quick and efficient
 |
| * Seen on time. Everyone very friendly. We have been coming for weeks for my husband's dressing changes. I would like to thank everyone who works at our Surgery, all have been very friendly and courteous. Would highly recommend Marazion Surgery. Thank you
 |

Thank you very much for taking the time to complete these slips. We appreciate your support.